

**General Terms and Conditions  
for the Purchase of Tickets for and the Admission to  
Events of the FEI World Championships Aachen 2026**

**(„GTTC“)**

**1. Scope**

The following GTTC shall set out the general conditions for requests and/or the purchase of tickets for events („**Tickets**“) of the Aachen-Laurensberger Rennverein e.V., Albert-Servais-Allee 50, 52070 Aachen / Postfach 50 01 01, 52085 Aachen, Germany („**Host**“) from the Host or other authorised third-party provider, particularly for the attendance at events as part of the FEI World Championships 2026, at least co-organised by the Host („**Events**“), as well as admission to and attendance at the show grounds in and around the Albert-Servais-Allee 50 in 52070 Aachen or the other official venues of the Events ("**Event Site**"), to the extent that no separate General Terms and Conditions ("**GTC**") apply to the respective Event or Event Site.

**2. Request**

2.1 Procurement: Tickets for Events organised by the Host may only be purchased from the Host or from an authorised third-party provider. Whether a third-party provider is authorised by the Host may be inquired from the Host via the contact details specified in Section 12 ("**Contact**"). Secondary market platforms such as viagogo, Global Ticket, StubHub etc. are expressly not authorised third-party providers and cannot offer valid tickets. If provisions deviating from these GTTC apply to the purchase of Tickets from authorised third-party providers, these GTTC shall take precedence in the relationship between the customer and the Host, subject to them having been duly implemented in the purchase process or at the latest upon admission to the Event Site.

2.2 Order: In case of online Ticket orders, a personal password will be issued upon registration of the customer. The customer shall be responsible for ensuring that no unauthorised third parties have access to his/her password. The customer shall be liable for all unauthorised use by third parties unless the customer is not responsible for the respective unauthorised use. In case of online orders of Tickets via the ticket shop of the [FEI World Championships Aachen 2026](#), the customer submits a binding offer to conclude a contract with the Host by means of placing his/her order through the online command provided for this purpose. The Host confirms receipt of the contract offer to the customer online ("**Order Confirmation**"). The Order Confirmation shall not yet be construed as acceptance of the offer and shall be subject to the availability of the Tickets ordered and the consideration of particular circumstances (e.g., safety or health aspects). The contract between the Host and the customer shall only be concluded (under these GTTC) upon transmission of the Tickets (including electronic delivery, e.g., in case of print@home or mobile Tickets or deposit of the Tickets). In case of another order (e.g., by telephone), the contract shall be concluded upon handover or delivery of the Tickets.

2.3 Particular Stipulations: The Host reserves the right, at its own discretion, to limit the procurement channels for ordering Tickets and/or the total number of Tickets available for an Event or individual customers, to grant or deny discounts in accordance with Section 3 and/or privileged conditions, or to provide Tickets without charging any costs or fees.

**3. Discounted Tickets**

3.1 Entitlement and Proof of Discount: Entitlement to discounts for the purchase of Tickets is determined in the respective order process in accordance with Section 2. Double discounts shall not be granted. Effective date for the respective entitlement to a discount is the day on which the Event for which a ticket is purchased is taking place. Proof of the current official certificate entitling the customer to a discount must be presented upon

request when purchasing the Ticket and be available upon admission to the Event Site and be presented upon request by the Host or security personnel. Customers who do not bring or do not possess a valid certificate may be refused admission to the Event Site; the refused customer shall not be entitled to any compensation or reimbursement of expenses.

**3.2 Transfer and Upgrade:** For the transfer of discounted Tickets, the provisions in Section 7 shall apply subject to the additional condition that a transfer shall only be permitted if the new Ticket holder likewise fulfils the respective discount requirements and provides proof thereof in accordance with Section 3.1, except for cases where the new Ticket holder pays a surcharge in the amount of the difference between a discounted and a non-discounted Ticket for the respective Event ("**Upgrade**") prior to entering the Event Site. The Host may charge a service fee and, if applicable, a shipping fee for the Upgrade in accordance with the price list.

**3.3 Customised Tickets:** The Host may, at its own discretion, issue Tickets without charging any costs or fees ("**Customised Tickets**"). The issuance of Customised Tickets is always linked to a specific purpose, which is specified by the Host separately. Therefore, specific regulations deviating from the regulations for regular Tickets in accordance with these GTTC may apply.

#### **4. Prices and Payment, Delivery**

**4.1 Prices and Payment:** The Ticket price shall be subject to the price list of the Host in effect at the time of the order - which is available in the [ticket shop](#) or at any authorised third-party provider. Orders shall only be processed with the accepted payment methods (e.g., credit card, GiroPay, PayPal, invoice in case of orders by telephone) specified in the respective order process according to Section 2. In addition to the Ticket price and any shipping fees in accordance with Section 4.2, the Host may charge the customer a reasonable service fee (e.g., advance booking fee) for services provided in the customer's interest.

In case of failure of payment for reasons attributable to the customer (e.g., insufficient credit card or bank account funds, chargeback, failure of payment within the payment term specified in the invoice), the Host shall be entitled to cancel the order without refund or to suspend the respective Tickets; they shall lose their validity. Any additional costs incurred shall be reimbursed by the customer. The Host reserves the right to claim further compensation for damages.

**4.2 Postal Delivery:** At the customer's request, the Tickets will be sent by postal delivery at the customer's expense. For postal delivery, a handling fee shall be charged, which shall be contractually agreed on a case-by-case basis. The Host shall be free to choose the shipping provider at its own discretion.

**4.3 Electronic Delivery:** In case of transmission of electronic Tickets (e.g., print@home, or mobile Tickets), the ordered Tickets will be sent to the customer electronically (e.g., by e-mail) through a QR code and in PDF format. For electronic Tickets, no shipping fees will be charged. The QR code for admission to the Event Site must be made permanently available on the smartphone or printed out clearly readable on A4 paper and brought to the Event. Non-readable QR codes or printouts not attributable to a fault of the Host shall generally not entitle to admission to the Event Site.

**4.4 Deposit:** Where Tickets are ordered at short notice, the Host may, in individual cases and at its own discretion, agree to deposit the Tickets for collection with the Host. Tickets may only be collected by the customer, or a third party authorised in writing by the customer on presentation of a valid official identification document (identity card, etc.).

## **5. Revocation, Withdrawal**

**5.1 No Right of Revocation and Withdrawal:** Even if the Host or an authorised third-party provider offers Tickets via distance communication methods within the meaning of Sect. 312c para. 2 BGB and thus a distance selling contract may exist in accordance with Sect. 312c para. 1 BGB, in accordance with Sect. 312g para. 2 No. 9 BGB, the customer shall not be entitled to right of revocation or withdrawal (either within two weeks or otherwise) when purchasing a ticket. Consequently, any order shall be binding and final and cannot be amended or cancelled subsequently.

**5.2 Exchanges and Return:** Exchanges and return of Tickets shall be generally excluded. In individual cases, Tickets may be returned or refunded purely as a gesture of goodwill and at the discretion of the Host; in this case, the Host may charge a handling fee. To the extent that a customer is unable to use his/her Ticket for personal reasons (e.g., illness), the Ticket may exceptionally be transferred to a third party in accordance with the provisions of Section 7.3.

## **6. Complaint, Defect, Loss**

**6.1 Ticket Complaints:** The customer shall be obliged to check both the Order Confirmation and the Ticket immediately and conscientiously after receipt to ensure that they are free of errors, in particular with regard to quantity, price, date, Event and Event Site. Complaints about Tickets and/or Ticket orders that are recognisably incorrect must be made in text form (e-mail is sufficient) or by post to the Contact and without undue delay, as a rule within five (5) working days of receipt of the Order Confirmation or Ticket. In case of other orders in accordance with Section 2.2, in which the Ticket is handed over, and/or for deposited Tickets in accordance with Section 4.4, the complaint must be made without undue delay; otherwise, the previous provision shall apply accordingly. If the complaint is justified and made in good time, the Host will issue the customer with a new Ticket free of charge in return for the deletion or handover in hard copy of the Ticket in question. The provisions on complaints expressly shall not apply to Tickets lost in transit in accordance with Section 6.3 or to Tickets that were not ordered, or to cases in which the reason for the complaint is provably attributable to fault on the part of the Host.

**6.2 Defect, print@home/mobile-Ticket:** Defective print@home or mobile Tickets that are not displayed due to a defective mobile phone or low battery, or Tickets that contain incorrect personal data, will be rejected at the entrance to the Event Site. The Host shall not be responsible for defective, lost, or stolen Tickets and shall not be obliged to reissue such Tickets unless the defect of a Ticket or other complications relating to the access procedure to the Event Site are entirely or predominantly attributable to the Host. In this case, the Host shall, as far as possible and subject to the legitimation of the Ticket holder, either rectify the defect or block the ticket in question after notification of the defect and issue a new Ticket to the Ticket holder on presentation of sufficient proof.

**6.3 Loss of Tickets:** The Host must be informed of any involuntary loss of Tickets purchased from the Host via the Contact in text form (e-mail is sufficient) or by post without undue delay. The Host shall be entitled to cancel these Tickets immediately after the respective notification. In case of loss of a Ticket subject to electronic access control, a new Ticket will be issued following notification, blocking of the original Ticket and verification of the customer's identity. Service fees may be charged for the reissue in accordance with the price list, except where the Host or third parties commissioned by the Host are provably responsible for the loss. In case of fraudulent notification of loss, the Host may file a criminal complaint. For security reasons, it shall not be possible to reissue other lost Tickets.

## **7. Transfer of Tickets**

**7.1 Legitimate Interest:** To prevent the unauthorised resale of Tickets, in particular for safety reasons, to prevent price speculation on Tickets, to maintain the greatest possible variety of fans with Tickets at socially compatible prices, it is in the legitimate interests of

both the Host and the customers and spectators, to appropriately restrict the unauthorised resale of Tickets.

7.2 Prohibited Resale and Purchase: Tickets are sold exclusively for private use. The purchase of Tickets intended for commercial or public resale shall be prohibited and shall be the sole prerogative of the Host. Against this background, the Ticket holder is particularly not permitted to,

- a) to offer for sale or transfer and/or resell or pass on Tickets publicly, in particular at auctions or on the Internet (e.g., on eBay, Kleinanzeigen, Facebook) and/or on resale platforms not authorised by the Host (e.g., viagogo, seatwave, StubHub etc.); or
- b) to transfer Tickets at a higher price than the price paid (a surcharge of up to 10 % to compensate for transaction costs incurred is permissible); or
- c) to transfer Tickets regularly and/or in large numbers; or
- d) to resell or transfer Tickets to commercial or professional resellers and/or ticket brokers; or
- e) to use Tickets or have them used commercially or profitably without the express prior written consent of the Host, in particular for the purposes of advertising, marketing, as a bonus, as a promotional gift, as a benefit in return or as part of an unauthorised hospitality or travel package; or
- f) to resell Tickets if these Tickets were purchased using automated methods intended to circumvent restrictions on the number of Tickets to be purchased by a person (see Section 2.3) or other regulations applicable to the sale of Tickets (so-called BOT purchases); or
- g) to purchase Tickets via so-called BOT-purchases.

7.3 Permitted Transfer: The private transfer of a Ticket for non-commercial reasons, in particular in individual cases of illness or other hindrance of the customer, is permitted to the extent that it does not constitute a case of unauthorised transfer or purchase within the meaning of Section 7.2 and

- a) The Ticket is transferred via an official resale platform provided and communicated accordingly by the Host (available in the [ticket shop](#)), to the extent that the transfer of the Ticket for the respective Event is permissible through the resale platform, and the transfer is effected in the way specified for this purpose on the resale platform.; or
- b) the customer expressly informs the new holder (1) of the validity and content of these GTTC, (2) the new holder agrees to the validity of these GTTC between him/her and the Host, (3) the new holder agrees to his/her name, address and date of birth being passed on to the Host and to the processing of this data by the Host for the execution of the contract and (4) the Host (in particular due to externally ordered health or other necessary safety measures, but in each case in accordance with applicable data protection law) is informed in good time of the transfer of the Ticket, stating the personal data of the new holder (regularly name, address, date of birth), or the Host has implicitly declared the transfer to the new holder to be permissible.

7.4 Sanctions in case of unauthorised Transfers: In case of one or more violations of the provisions set out in Section 7.2 and/or other unauthorised transfer of Tickets, the Host shall be entitled to a claim for injunctive relief due to the indicated risk of repetition. In addition, the Host shall be entitled,

- a) not to deliver to the customer and/or to cancel Tickets that have been used in breach of the provisions in Section 7.2 prior to handover or delivery to the customer; and
- b) to suspend and/or cancel the respective Tickets without refund and to deny the holder access to the Event Site without refund or to expel him/her from the Event

- Site; and
- c) to exclude customers involved from purchasing Tickets for a reasonable period of time, up to a maximum of five (5) years, possibly also for events not covered by these GTTC; determining the length of the suspension shall be the number of infringements, the number of Tickets offered, sold, transferred or used as well as any revenue generated through resale; and
  - d) not to deliver other Tickets already purchased by the customer affected from the Host, including for comparable Events, to the customer affected and to cancel them against reimbursement of the price paid; and
  - e) to impose a contractual penalty on the customer in accordance with Section 10.

## **8. Rescheduling, Abandonment, Cancellation**

**8.1 Open Air Events:** The customer acknowledges that the Events are mainly open-air events, which means that the start and realisation of the Events are subject to weather conditions and can be influenced by the local weather. Therefore, in case of unforeseen circumstances rendering the respective Event infeasible to take place, the Host shall be entitled to cancel, reschedule or, if necessary, abandon the respective Event.

**8.2 Rescheduling of the Event:** If an Event is rescheduled or relocated, the Tickets shall remain valid. If the respective Event is rescheduled to a different time of the same date, the customer has neither a right to a (pro rata) refund of the price paid nor a (partial) right of withdrawal vis-à-vis the Host. In case of a long-term rescheduling (i.e., to another date) or relocation of the respective Event, the customer may withdraw from the contract. Withdrawal must be declared to the Host in text form (e-mail is sufficient). Upon presentation of the respective Ticket, in case of electronically transmitted Tickets, stating the respective order number in the declaration of withdrawal, the customer shall, at the Host's discretion, either receive a refund of the Ticket price paid (if applicable on a pro rata basis) or a voucher to the value of the respective Ticket price for use in the Host's ticket shop, unless the allocation of a voucher is deemed unreasonable for the customer; fees already incurred in the customer's interest (e.g. shipping and handling fees) shall not be refunded.

**8.3 Abandonment of the Event:** If an Event is cancelled, the Ticket price shall not be refunded unless the Host is responsible for the cancellation; fees already incurred in the interest of the customer (e.g., shipping and handling fees) shall not be refunded in any case.

**8.4 Cancellation or Exclusion of Spectators:** If an Event is cancelled or must take place in whole or in part behind closed doors in accordance with respective regulations issued by an association or authority, both the Host and the affected customer shall be entitled to withdraw from the contract for the purchase of Tickets for the affected Event. The cancellation provisions set out under Section 8.2 shall apply.

**8.5 Mandatory Obligation to stay informed:** Every Ticket holder shall be obliged to obtain information about possible rescheduling, spectator exclusions and other applicable regulations in good time prior to an Event. Up-to-date information on this can be found at [www.aachen2026.com](http://www.aachen2026.com).

**8.6 Expenses:** The Host shall not be liable to the customer for futile expenses (e.g. futile travel and accommodation expenses) in circumstances set out under this Section 8, except where the Host is responsible for the specific circumstance causing the change in the contractual relationship or where a consideration of the conflicting interests of the customer and those of the Host weighs up for a liability of the Host in the specific case.

## **9. Admission to and Conduct at the Event Site**

**9.1 Right of Admission:** The Host is not prepared to grant admission to Events and the Event Site to all Ticket holders, but only to those who have purchased Tickets as customers via the procurement channels in accordance with Section 2.1 or as part of a permitted transfer in accordance with Section 7.3 and who fulfil any other applicable admission requirements (e.g., in accordance with Section 9.4). The Host, therefore, only grants admission to the Event Site ("**Right of Admission**") to its customers who are identifiable by means of individualisation elements embedded in or on the Ticket (e.g., name imprint, barcode and/or QR code, etc.) or to third-party purchasers who have permissibly acquired Tickets in accordance with Section 7.3. As proof of identity, the customer or the respective Ticket holder shall be obliged to bring a suitable official identification document (e.g., identity card, etc.) and to present it at the request of the Host or security personnel. Tickets offered for sale on unauthorised resale platforms or by other unauthorised third parties shall not constitute a Right of Admission and may in particular be subject to the legal consequences set out in Section 9.3. The Host shall fulfil its obligations with regard to the Right of Admission of the respective Ticket holder by granting admission to the Event(s) only once. The Host shall also be indemnified from its obligation to provide respective services to the customer if the Ticket holder has not acquired an effective Right of Admission in accordance with this Section. At the request of the Host, the Ticket holders shall be obliged - taking into account data protection regulations - to state how and at what price they purchased the Tickets; this may also include providing the name of the reseller of the Tickets.

**9.2 Event Site Regulations/Domiciliary Rights:** Upon admission to the Event Site, the customer undertakes to observe the event site regulations, published on-site and permanently available at [www.aachen2026.com](http://www.aachen2026.com). These shall apply upon admission to the Event Site, irrespective of the validity of these GTTC. At the Event Site, the instructions of the operator of the venue, the Host and the security service must be followed for the implementation of the domiciliary rights.

**9.3 Refusal of Admission:** Generally, every customer or Ticket holder with a validly acquired Right of Admission is authorised to enter the Event Site. However, admission to the Event Site may be refused if

- a) the customer or Ticket holder refuses to undergo an appropriate inspection of his/her person or the items he/she is carrying by security personnel before entering the restricted area, at the entrance to or on the Event Site; or
- b) the customer or Ticket holder has already entered the restricted area of the Event Site once and then left thereafter during the same Event; in this case, the Ticket shall be deemed invalid; or
- c) individualisation elements embedded in or on the Ticket (e.g., name imprint, barcode and/or QR code, etc.) have been manipulated, disguised or damaged or an attempt at admission has already been undertaken with the Ticket, to the extent not attributable to the Host; or
- d) the Ticket holder is not identical to the customer registered as such and identified on the Ticket via the individualisation elements, subject to a case of permissible transfer in accordance with Section 7.3.

In case of a legitimate refusal of admission, the customer or Ticket Holder shall not be entitled to compensation.

**9.4 Specific Admission Conditions:** For good cause, e.g. due to externally imposed health or other required safety measures, the Host shall be entitled (and, if applicable, obliged), within the scope of data protection regulations, to stipulate specific conditions of admission for the purchase of Tickets or for admission to the Event Site and to enforce compliance therewith: In this context, the Host shall in particular be entitled to,

- a) to set specific requirements or documentation as a prerequisite for the purchase of Tickets and/or admission to the Event Site (e.g., proof of health status) and to have this verified by the Ticket Holder as a prerequisite for admission; and
- b) to subject the purchase of Tickets or admission to and presence at the Event Site to additional rules, regulations, and requirements (e.g., provision of additional personal data, admission to the Event Site only during certain time slots). The applicable rules, regulations and requirements will be made available to customers in good time and must be observed by all Ticket Holders as soon as they are announced.

In case the customer or Ticket holder fails to fulfil the specific admission conditions in accordance with this Section 9.4 a) and b), the Host may refuse the purchase of Tickets or refuse admission to or the presence at the Event Site. Claims for compensation against the Host shall be excluded in such cases. In case of breach, the respective measures set out under Section 7.4 shall apply accordingly. There shall be no right of withdrawal if the concrete specific conditions of admission had already been announced at the time of Ticket purchase or shall lapse at the latest with each entry to the Event Site during the time that the concrete specific conditions of admission apply.

9.5 Repositioning: The customer acknowledges that the Host shall be entitled, for good cause (e.g., regulatory requirements), to allocate to the customer seats in the same or a higher category on the Event Site that deviate from the seats ordered; the allocation of a seat in a lower price category shall be excluded or a respective partial refund shall be made. In such a case of reallocation, the customer shall neither be entitled to withdrawal nor to a refund.

9.6 Admission of Children and Minors: Every child or minor shall require their own Ticket for admission to the Event Site. Only children up to and including the age of six (6) who do not occupy their own seat on the Event Site do not require their own ticket for admission to the Event Site. The admission of children and minors shall be subject to the statutory regulations for the protection of minors (in particular the JuSchG). Other or exceeding regulations may result from any conditions imposed by the competent Ordnungsamt. These shall take precedence over the aforementioned regulations.

9.7 Recordings of the Event: Ticket holders and visitors to the Event shall not collect, record, use or disseminate sound, image, recording, depiction, or results of the Event, to the extent that this is undertaken for public or commercial purposes; recordings for purely private purposes shall be permitted. The distribution or reproduction of sound, image, recording or depiction of the Event or parts of the Event via internet, radio, television, data carriers (e.g., DVDs etc.) or any other current or future media or supporting others in doing so shall be prohibited under any circumstances subject to the prior written consent of the Host.

9.8 Recordings of the Ticket Holder: For public reporting and advertising of the respective Event, the Host and the respective responsible association or third parties commissioned or in any other way authorised by them (e.g., radio, press) may, in accordance with Art. 6 para. 1 (1) lit. f of the GDPR, independently of each other, create image and sound recordings that may show the Ticket Holder as a spectator and use them for these purposes. The legitimate interest of the Host or third parties commissioned or otherwise authorised by the Host (e.g., radio, press) is to position and exploit the Event in the media. The legitimate interest of the Host or third parties commissioned or otherwise authorised by the Host (e.g., radio, press) is to position and exploit the event in the media. Further information on data protection can be found under Section 13. In case a customer purchases Tickets not only for himself but also for other holders with an effective Right of Admission, the customer shall be obliged to ensure that the information is forwarded to the respective holder.

**9.9 Video Surveillance:** To ensure the safety of the public at the Event Site and effective law enforcement the Event Site and, in part, its surroundings are monitored with a television system in accordance with Art. 6 para. 1 (1) lit. f of the GDPR. In addition, the competent public safety and law enforcement authorities also use video surveillance systems on Event days for their own security and law enforcement purposes in accordance with the applicable legal provisions. The respective recordings are treated confidentially by the Host but can serve as evidence in particular in the event of suspicion and/or the occurrence of criminal offences. The same shall apply to image and sound recordings compiled in accordance with Section 9.8, which upon request are transmitted to authorities or courts for these purposes by the Host or third parties authorised by the Host or the relevant competent association in accordance with Art. 6 para. 1 (1) lit. c or f of the GDPR. In case of incident-free implementation of an Event recorded by means of a video surveillance system, the recordings will be deleted in accordance with the applicable provisions of data protection law, in particular the GDPR and the German Federal Data Protection Act (BDSG).

## **10. Contractual Penalty**

**10.1 Prerequisites:** In case of a culpable breach of these GTTC by the customer, in particular of one or more provisions set out under Section 7, the Host shall be entitled to impose a reasonable contractual penalty of up to EUR 2,500 on the customer in addition to the other measures allowed for under these GTTC and without prejudice to any further claims for compensation.

**10.2 Amount:** The amount of the contractual penalty shall be determined by the quantity and intensity of the violations, the type and degree of culpability (intent or negligence), the efforts of the customer or Ticket holder (as applicable) in making restitution, whether there is a repeated infringement, and, in case of unauthorised resale of Tickets, the quantity of Tickets offered, resold, as well as any proceeds or profits generated by the resale.

## **11. Liability**

Attendance at and on the Event Site shall be at own risk. The Host shall not be liable for damage caused by its own slight negligence or by that of its vicarious agents or assistants, except for cases of a breach of material contractual obligations or damage to life, limb, or health; the same shall apply to the existence/occurrence of defective rental items or the failure of technical equipment, as well as to operational disruptions or other events affecting the Event. If the Host is liable for slight negligence or breach of a material contractual obligation, the amount of liability shall be limited to the foreseeable, direct average damage typical for the type of agreement; this limitation of liability shall not apply in case of culpable injury to life, limb, or health of persons.

## **12. Contact**

Enquiries and all matters relating to Tickets can be directed to the Host via the following contact options: Aachen-Laurensberger Rennverein e.V., Postfach 50 01 01, 52085 Aachen; phone: 0241-9171-0; email: [tickets@aachen2026.com](mailto:tickets@aachen2026.com).

## **13. Data Protection**

Personal data is collected, processed, and otherwise used in accordance with the GDPR and the current privacy policy of the Host, available at [www.aachen2026.com](http://www.aachen2026.com).

## **14. Amendments and Alterations**

In case of a change in market conditions and/or the legal situation and/or supreme court rulings, the Host shall, even for existing contractual obligations, be entitled to amend and/or change these GTTC with a notice period of four (4) weeks in advance, to the extent that this is reasonable for the customer. The customer shall be notified of the respective

amendments using the contact details last provided to the Host, in particular by email. The changes shall be deemed approved if the customer has not objected to the changes in writing, by e-mail or via the medium set up by the Host for this purpose within the period specified in the notification, provided that the Host has expressly referred to this fiction of approval within the notification. An objection shall entitle the Host to extraordinary termination of the legal relationship concerned.

## **15. General**

**15.1 Place of Fulfilment and applicable Law:** Aachen shall be the sole place of fulfilment for all services. German law shall apply to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG).

**15.2 Severability Clause:** To the extent that any provision of these GTTC is or becomes invalid, this shall not affect the validity of the remaining provisions. Where a clause is partially ineffective, this shall not affect the remaining parts of the clause, to the extent that the ineffective part of the clause can be removed without forfeiting the meaning of the other part.

**15.3 Jurisdiction:** The place of jurisdiction for all disputes with merchants, legal entities under public law and special funds under public law relating to orders based on these GTTC, including the organisation of the Event, shall be Aachen. The same shall apply to cross-border contracts, if there is no general place of jurisdiction in Germany or if the place of residence or ordinary domicile is unknown at the time the complaint is filed.

**15.4 Dispute Settlement for Consumer Contracts:** The European Commission provides on its website the following link to the ODR platform: <https://ec.europa.eu/consumers/odr>. This platform shall be a point of entry for out-of-court resolutions of disputes arising from online sales and service contracts concluded between consumers and traders.

The Host is neither obliged nor prepared to attend a dispute settlement procedure before a Verbraucherschlichtungsstelle (see Sect. 36 VSBG).

**15.5 Authentic Text:** In case these GTTC are available in several languages, the German version shall prevail.

Status: November 2023